

SPECIALIZED BICYCLE COMPONENTS

LIMITED WARRANTY POLICY FOR BICYCLES



This Limited Warranty is a voluntary manufacturer's warranty. Your rights under this Limited Warranty are in addition to your legal rights as a consumer.

Specialized bicycles are sold exclusively through our network of Authorized Specialized Dealers. Specialized Bicycle Components, Inc. provides each original retail purchaser of a new Specialized bicycle or frameset a limited warranty against defect in materials and workmanship as follows:

LIFETIME

- Frames and forks on complete bicycles and framesets for the lifetime of the original owner (excluding parts and components to which two year or five year periods apply, as set out below).
- Frames and forks on complete Turbo bicycles for the lifetime of the original owner (excluding parts and components to which two year or five year periods apply, as set out below).

2 YEARS

- Suspension attachment points, suspension related equipment (including pivot points, bushings, shock units, front suspension forks, chain stays and seat stays, shock links, fasteners) for two (2) years from the date of the original purchase.
- Chain stays and seat stays on full suspension bicycles sold after 2008 will be covered under this limited warranty for five (5) years from the date of the original purchase.
- Paint/finish, components attached to the bicycle/frameset such as saddle, front suspension forks, wheels, drive train, brakes, seat post, Command Post, crank-set, handlebar and stem, baskets, racks, or any suspension related parts or components for two (2) years from the date of the original purchase.
- Turbo components and lighting (excluding standard wear items as listed below), Turbo motor, battery (or at least 75% capacity after 300 charge cycles), and Turbo electronics (remote, cable connectors, User Interface) for two (2) years from the date of the original purchase.

Some branded equipment and co-branded suspension equipment may have additional warranty coverage offered by the specific manufacturer. Please check in your owner's manual pack for information regarding these warranties or check with your authorized Specialized dealer for details.

TERMS OF LIMITED WARRANTY

This warranty applies to Model Year 2013 and newer Turbos and to all Model Year 2014 and newer model bicycles and covers only Specialized branded products. Any other original component or part will be covered by the stated warranty of the original manufacturer.

The Limited Warranty is conditional upon the bicycle being operated under normal conditions and use, and properly maintained.

Specialized recommends that you register your bicycle with Specialized before a warranty claim may be processed. Even if registration is not required to take advantage of the Specialized Limited Warranty, Specialized encourages you to register your bicycle to allow Specialized to provide you better service in the future.

To exercise the rights under this Limited Warranty, the bicycle or frameset must be presented to an Authorized Specialized Dealer on the same continent (Asia, Africa, North America, South America, Antarctica, Europe, or Australia) on which the bicycle was purchased, together with a written proof of purchase which identifies the bicycle or frameset by serial number.

Only Authorized Specialized Dealers are authorized to perform warranty service under this Limited Warranty. Should the bicycle, frameset, or any part be determined by Specialized to be covered by this Limited Warranty, it will be repaired or replaced, at Specialized's sole option. If your bicycle or frameset is a Specialized Edition (limited edition bicycle or frameset), be aware that an exact warranty replacement may not be possible.

The original owner shall pay all labor charges connected with the repair or replacement of all parts. Under no circumstances does this Limited Warranty include the cost of travel or shipment to and from an Authorized Specialized Dealer. Such costs, if any, shall be borne by the original owner.

Every Specialized bicycle and frameset has a useful product life cycle. Nonstandard use, including without limitation, use in competitive events, jumping, aggressive riding, riding with heavy loads, can dramatically shorten the useful product life cycle of a Specialized bicycle or frameset. In addition, exposure of the product to humid, warm, ocean conditions and/or exposure to salinity (whether from salt water, sweat, salinity in the air) is likely to cause corrosion of the product and will shorten the product life cycle. You are advised to clean your product regularly to avoid such corrosion.

ALL SPECIALIZED BICYCLES AND FRAMESETS SHOULD BE PERIODICALLY CHECKED BY AN AUTHORIZED SPECIALIZED DEALER for indicators of stress, potential problems, inappropriate use, or abuse.

This Limited Warranty applies only to the original owner and is not transferable. This Limited Warranty does not apply to:

- Normal wear and tear. Wear and tear parts (as listed below) are subject to damage as a result of normal use, failure to service according to Specialized's recommendations and/or riding or installation in conditions or applications other than recommended.
- Corrosion.
- Damage or failure due to accident, collision, crash, misuse, abuse, or neglect.
- Improper assembly or installation.
- Improper alteration or installation of components, parts or accessories not originally intended for or compatible with the Specialized bicycle as sold.
- Failure to perform maintenance or service at appropriate intervals per manufacturer manual and instructions and supported by records of such maintenance.
- Non-genuine Specialized products including without limitation counterfeit products.
- Specialized bicycles not purchased new from an authorized Specialized dealer.

WEAR AND TEAR PARTS

- | | | |
|------------------------------------|---|-----------------------------------|
| ■ Aero bar pads | ■ Disc brake rotors | ■ Saddle cover |
| ■ Air sealing o-rings | ■ Dust seals | ■ Shifter, brake cables & casings |
| ■ Bearing races | ■ Foam rings | ■ Shifter grips |
| ■ Bearings | ■ Free hubs | ■ Spokes |
| ■ Bottom-out pads | ■ Glide rings | ■ Sprockets |
| ■ Brake pads | ■ Handlebar grips & grip tape | ■ Stripped threads/bolts |
| ■ Bushings | ■ Mouth port & hydration accessories | ■ Tires |
| ■ Cassettes | ■ Pawls | ■ Tools |
| ■ Chains | ■ Rear shock mounting hardware & main seals | ■ Transmission gears |
| ■ Coating on stanchion, shock body | ■ Rubber moving parts | ■ Wheel braking surfaces |

For Model Year 2013 and older model Specialized bicycles, please consult your owner's manual or contact Specialized or an Authorized Specialized Dealer for the applicable warranty.

THIS IS A FULL AND COMPLETE STATEMENT OF SPECIALIZED'S LIMITED WARRANTY. SPECIALIZED DOES NOT AUTHORIZE OR ALLOW ANYONE, INCLUDING ITS AUTHORIZED DEALERS, TO EXTEND ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR OR ON BEHALF OF SPECIALIZED. NO OTHER REPRESENTATION, AND NO STATEMENT OF ANYONE BUT SPECIALIZED, INCLUDING A DEMONSTRATION OF ANY KIND BY ANYONE, SHALL CREATE ANY WARRANTY REGARDING THIS BICYCLE OR FRAMESET. IT IS AGREED THAT SPECIALIZED'S LIABILITY UNDER THIS LIMITED WARRANTY SHALL TO THE FULLEST EXTENT PERMITTED BY LAW BE NO GREATER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL SPECIALIZED BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES THAT WERE NOT FORESEEABLE TO SPECIALIZED AT THE DATE OF THIS LIMITED WARRANTY, LOSSES NOT CAUSED BY BREACH OF THIS LIMITED WARRANTY BY SPECIALIZED, BUSINESS LOSSES OR LOSSES TO NON-CONSUMERS. THIS LIMITATION OF LIABILITY DOES NOT EXCLUDE LIABILITY FOR DEATH OR PERSONAL INJURY CAUSED BY SPECIALIZED'S NEGLIGENCE.

This warranty gives you specific legal rights, and you may also have other rights which vary from country to country. If any provision is found unenforceable, only that provision shall be stricken and all others shall apply. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For questions concerning warranty issues, customers can contact Specialized at Specialized Customer Service, 15130 Concord Circle, Morgan Hill, California 95037 or by calling Specialized Customer Service at 877.808.8154.

SPECIALIZED BICYCLE COMPONENTS

15130 Concord Circle, Morgan Hill, CA 95037 (408) 779-6229
0000009968_WA R4, 10/14

This document is subject to change without notice.
Visit www.specialized.com for the latest information.
Feedback: techdocs@specialized.com